



Atmosera Hires Former Xerox Executive to Run Operations

Jared Cheney leads the team responsible for the delivery of operational excellence to ensure a consistent and outstanding client experience

News Summary

PORTLAND, Ore. - - May 26, 2015 - - [Atmosera](#), the trusted, transparent, and secure global hybrid managed solution partner, today announced that Jared Cheney has joined the executive team as Senior Vice President of Client Operations. Jared brings more than 17 years of experience having previously run global support operations and call center technical support teams at companies including Xerox, ACS, and FCR. Jared is now responsible for Atmosera's 24x7x365 infrastructure operations, Command Center services, service transitions, and client support.

Jared strengthens Atmosera's already established team and will foster even more success-oriented delivery and metrics-based accountability. The goal is to ensure every client interaction benefits from a consistent and outstanding experience as the company continues to grow its managed services and hybrid cloud business. Jared's previous experience developing global call centers and operational processes for large companies provides the necessary roadmap and practical knowledge required to ensure flawless execution.

Supporting Quotes

- "Jared rounds out our executive team and provides the essential leadership and experience to drive our long-term operations goals," said Jon Thomsen, Chief Executive Officer at Atmosera. "I am most excited about Jared's track record managing teams with a proven ability to ensure outstanding 24x7x365 client support."
- "Atmosera has established a strong reputation over the last 20 years of delighting clients. I am pleased to join this team and continue to expand our ability to deliver a client experience which differentiates us in the industry," said Jared Cheney, Senior Vice President of Client Operations at Atmosera.

Resources

- Atmosera's Management Team
<https://www.atmosera.com/company/management/>
- Atmosera's award winning infrastructure and data centers
<https://www.atmosera.com/infrastructure/>

About Atmosera

Atmosera is the trusted, transparent, and secure global hybrid managed solution partner to companies and Software as a Service (SaaS) providers. Atmosera delivers enterprise-grade, fully managed private, public and hybrid clouds, colocation, and advanced services to enable clients to focus on running their business while maximizing the value of technology and minimizing risks. Atmosera tailors solutions to each client's individual needs by bringing together people, technology, and processes to ensure exceptional execution. Clients benefit from secure, world-class solutions, expertly engineered, deployed, and operated 24x7x365.

Clients including Blount International, DealerPeak, Great Western Malting, Icebreaker, Lattice Semiconductor, Learning.com, New Seasons Market, OCHIN, and Oregon Freeze Dry trust Atmosera with their mission critical applications and business.

Please visit [atmosera.com](https://www.atmosera.com).

Press Contacts

Atmosera, Inc.
John Trembley, 503.222.2202 or 800.903.4852
marketing@atmosera.com